

## Welcome to your CDP Water Security Questionnaire 2021

### W0. Introduction

#### W0.1

**(W0.1) Give a general description of and introduction to your organization.**

Pick n Pay is a leading grocery and general merchandise retailer in South Africa. Since 1967 when Raymond Ackerman purchased the first four stores in Cape Town, the Ackerman family's vision has grown and expanded to encompass a total of 1994 stores in South Africa, Namibia, Botswana, Zambia, Swaziland and Lesotho. Additionally Pick n Pay owns a 49% share of a Zimbabwean supermarket business, TM Supermarkets. Pick n Pay operates through multiple store formats under two brands – Pick n Pay and Boxer.

Over the past 55 years, Pick n Pay has built a well-respected and sustainable business. Pick n Pay has, since its inception, placed great priority on environmental issues and actively promotes sustainable practices in its core activities. The company has identified and refined its key environmental impacts and formalized a clear strategy on climate change and food security. The company is no longer laying foundations but is now actively operationalising sustainable practices in core activities, with the emphasis being on fresh thinking and innovation, informed by clear analysis of the significant risks and opportunities the retailer faces in creating a resilient business.

#### W0.2

**(W0.2) State the start and end date of the year for which you are reporting data.**



	Start date	End date
Reporting year	March 1, 2020	February 28, 2021

### W0.3

**(W0.3) Select the countries/areas for which you will be supplying data.**

South Africa

### W0.4

**(W0.4) Select the currency used for all financial information disclosed throughout your response.**

ZAR

### W0.5

**(W0.5) Select the option that best describes the reporting boundary for companies, entities, or groups for which water impacts on your business are being reported.**

Companies, entities or groups over which operational control is exercised

### W0.6

**(W0.6) Within this boundary, are there any geographies, facilities, water aspects, or other exclusions from your disclosure?**

Yes

### W0.6a

**(W0.6a) Please report the exclusions.**

Exclusion	Please explain
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Boxer branded stores	We are unable to get data on these stores. Most of their bills do not include kiloliters consumed. Their water bills have other components such as sewerage and waste costs included which make it difficult to estimate kiloliters. The water usage by Boxer stores does not represent a significant portion of total water used. It is estimated that this may account for between 20% and 30% of our total water usage.
Pick n Pay Stores outside of South Africa	We are unable to get data on these stores. Most of their bills do not include kiloliters consumed. Their water bills have other components such as sewerage and waste costs included which make it difficult to estimate kiloliters. Corporate stores outside South Africa does not represent a significant proportion of our water withdrawals or discharges and is likely accounts for less than 5% of our water usage.

## W1. Current state

### W1.1

**(W1.1) Rate the importance (current and future) of water quality and water quantity to the success of your business.**

	Direct use importance rating	Indirect use importance rating	Please explain
Sufficient amounts of good quality freshwater available for use	Important	Important	<p>Our primary operations are not very water intensive. We use limited amounts of water in our direct operations at stores for sanitation, cleaning and cooling. Even though limited quantities are used in our direct operations, stores can't operate efficiently without access to water. For this reason it is rated as important. With regards to indirect use, fresh water is rated as being integral to the production of our products in our value chain. This rating was chosen as our supply chain is highly vulnerable to water related risks.</p> <p>In terms of our own operations, future dependency on water will reduce as we roll-out our water efficiency programme to more stores, but even with improved efficiency sufficient amounts of good quality freshwater will always be important in our operations.</p>



			In terms of our supply chain, our dependency on quality freshwater will increase due to our expanding store footprint as this will lead to increased demand for agricultural products.
Sufficient amounts of recycled, brackish and/or produced water available for use	Neutral	Neutral	In terms of primary use at our direct operations, we use a very limited amount of rain water at the moment and water is recycled in our Distribution Center truckwashes. It is rated as not being critical to our operations. We do not currently have data on recycled, brackish and or produced water in our value chain and indirect operations. However, our indirect upstream supplier operations predominantly require fresh water as opposed to recycled or brackish water to produce products for sale by PnP. Recycled, brackish and/or produced water is therefore not very important for PnP's indirect operations. Future water dependency is expected to become more important for both direct and indirect operations, when water prices increase and the time period of water shortages become extended. Non-fresh water becomes specifically relevant during times of droughts, which are expected to reoccur in the future.

## W1.2

**(W1.2) Across all your operations, what proportion of the following water aspects are regularly measured and monitored?**

	% of sites/facilities/operations	Please explain
Water withdrawals – total volumes	100%	We use limited amounts of water and we are not a water intensive company. Primarily, we use water in our direct operations at stores for sanitation, cleaning, cooling and baking. Frequency and method for measurement: Total water withdrawals are closely monitored. We have installed online water meters at the majority of our stores, distribution centres and offices. Water usage is monitored on a continuous basis by our utilities team and water performance reports are generated on a weekly basis. We investigate whenever spikes in water usage is picked up, thus, leakages are addressed as soon as possible.

Water withdrawals – volumes by source	100%	<p>We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning and cooling. Frequency and method for measurement: Water withdrawals are closely monitored. We have installed online water meters at the majority of our stores, distribution centres and offices. Water usage is monitored on a continuous basis by our utilities team and water performance reports are generated on a weekly basis. The majority of Pick n Pay's water supplies come from third-party sources.</p>
Water withdrawals quality	Not relevant	<p>Explanation of why this water aspect is not relevant for the company: We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning and cooling. The vast majority of water withdrawals at our operations are potable water supplies, originating from third-party sources such as municipalities. Hence it is not necessary for Pick n Pay to test water quality. Water quality is not expected to be relevant in the future as Pick n Pay expects to continue to withdraw potable water from municipal supplies</p>
Water discharges – total volumes	76-99	<p>We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning , cooling and baking. Total volumes of water discharges are closely monitored. We have installed online water meters at the majority of our stores , distribution centres and offices. Water discharges are monitored on a continuous basis and reported on a quarterly basis.</p>
Water discharges – volumes by destination	100%	<p>We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning and cooling. All Pick n Pay's water discharges go to municipal sewers (third-party sources). Frequency and method for measurement: Total volumes of water discharges are closely monitored and reported on a quarterly basis</p>
Water discharges – volumes by treatment method	Not relevant	<p>We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning and cooling.</p>

		We do not treat discharge water. The vast majority of Pick n Pay's water discharges go to municipal sewers and hence the monitoring of water discharge volumes by treatment method is not applicable to our operations.
Water discharge quality – by standard effluent parameters	Not relevant	We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning and cooling. Pick n Pay's water discharges are therefore not considered harmful and as a result are discharged primarily to municipal sewers. Hence the monitoring of water discharge quality is not applicable to Pick n Pay's operations.
Water discharge quality – temperature	Not relevant	We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning and cooling. Hence the monitoring of water discharge temperature is not applicable to Pick n Pay's operations.
Water consumption – total volume	76-99	We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning , baking and cooling. Pick n Pay has installed online water meters at the majority of our stores, distribution centres and offices. Water consumption is monitored by the utilities team on a continuous basis and reports are generated every week.
Water recycled/reused	Not relevant	We use limited amounts of water and we are not a water intensive company. Primarily, we use limited amounts of water in our direct operations at stores for sanitation, cleaning and cooling. Water is recycled at our truck wash bays at the Distribution Center but is not monitored because the volumes are considered to be immaterial.



The provision of fully-functioning, safely managed WASH services to all workers	100%	All our operations undergo annual food safety and occupational health and safety audits which includes sanitation and hygiene. This is monitored through the normal audit procedures and conducted on an annual basis.
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## W1.2b

**(W1.2b) What are the total volumes of water withdrawn, discharged, and consumed across all your operations, and how do these volumes compare to the previous reporting year?**

	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Total withdrawals	1,011	Lower	Pick n Pay launched a water awareness and efficiency project in 2018. The campaign included the installation of water saving devices and online water meters. It is expected that additional water savings will be achieved over the next couple of years. We are now in a position to track water usage more accurately and we are able to respond much quicker when irregular water usage is detected. This allows our teams to quickly identify and fix leaks, which has had the effect of reducing our overall withdrawals.
Total discharges	946	Lower	Pick n Pay launched a water awareness and efficiency project in 2018. The campaign included the installation of water saving devices and online water meters. Reduced water withdrawals have led to reduced discharges. It is expected that additional savings will be achieved over the next couple of years.
Total consumption	65	Lower	Pick n Pay launched a water awareness and efficiency project through the course of 2018. The campaign includes the installation of water saving devices and online water meters. It is expected that additional water savings will be achieved over the next couple of years, but total water consumption will remain relatively consistent. Water consumption is primarily limited to our in-

			store bakeries. We are now in a position to track water usage more accurately and we are able to respond much quicker when irregular water usage is detected. This allows our teams to quickly identify and fix leaks, which has had the effect of reducing our overall withdrawals.
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## W1.2d

**(W1.2d) Indicate whether water is withdrawn from areas with water stress and provide the proportion.**

	Withdrawals are from areas with water stress	% withdrawn from areas with water stress	Comparison with previous reporting year	Identification tool	Please explain
Row 1	Yes	26-50	About the same	WWF Water Risk Filter	Pick n Pay has used the WWF Water Risk Filter to assess the water risks of the areas where our stores are located. The tools indicate whether the withdrawals are from a water stressed area or not. The Eastern Cape remains vulnerable to drought-like conditions over the short term and this will continue to be a high risk region over the long term.

## W1.2h

**(W1.2h) Provide total water withdrawal data by source.**

	Relevance	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Fresh surface water, including rainwater, water from wetlands, rivers, and lakes	Relevant	5	About the same	Rainwater is harvested at some of our Distribution Centres. Rainwater harvesting is very relevant as it allows Pick n Pay to use nonpotable water for applications where potable water is not a requirement.



				Rainwater harvesting remained about the same as in the previous reporting period due to the drought in the Western Cape.
Brackish surface water/Seawater	Not relevant			Brackish surface water / seawater is not relevant to Pick n Pay because the operations largely require potable water supplies and hence there was no withdrawal from this source in FY2021. It is not expected that withdrawals from this source will increase over the next couple of years.
Groundwater – renewable	Not relevant			
Groundwater – non-renewable	Not relevant			Non-renewable groundwater is not relevant to Pick n Pay because most water supplies are withdrawn from municipal sources and hence there was no withdrawal from this source in FY2021. It is not expected that withdrawals from this source will increase over the next couple of years.
Produced/Entrained water	Not relevant			Produced water is not relevant to Pick n Pay and hence there was no withdrawal from this source in FY2021. It is not expected that withdrawals from this source will increase over the next couple of years.
Third party sources	Relevant	1,006	Lower	Water used in our operations are derived from municipal supply. Water withdrawal from third party sources is very important to Pick n Pay because the majority of the water we use is from municipal supply. The volume has changed in comparison to the previous reporting period due to the implementation of water efficiency measures. It is expected that water withdrawals from municipal supply will decrease over the next couple of years as the roll out of our water efficiency project continues.



## W1.2i

### (W1.2i) Provide total water discharge data by destination.

	Relevance	Volume (megaliters/year)	Comparison with previous reporting year	Please explain
Fresh surface water	Not relevant			Pick n Pay discharges water primarily to third party destinations for municipal treatment. Fresh surface water discharges only occurs at very small volumes, and therefore not relevant.
Brackish surface water/seawater	Not relevant			Pick n Pay discharges water primarily to third party destinations for municipal treatment. Brackish surface water/seawater discharges only occurs at very small volumes, and therefore not relevant.
Groundwater	Not relevant			Pick n Pay discharges water primarily to third party destinations for municipal treatment. Groundwater discharges only occurs at very small volumes, and therefore not relevant.
Third-party destinations	Relevant	946	Lower	Pick n Pay discharges water primarily to third party destinations for municipal treatment. The water discharged to third-parties (municipalities) are relevant because this water is discharged to this destination for treatment. Total discharge has decreased over the past financial period due to reduce water withdrawals during the year. It is expected that the total volumes will decrease over the short term as the water efficiency project is rolled out at more stores.

## W1.4

### (W1.4) Do you engage with your value chain on water-related issues?

Yes, our suppliers

Yes, our customers or other value chain partners

## W1.4a

**(W1.4a) What proportion of suppliers do you request to report on their water use, risks and/or management information and what proportion of your procurement spend does this represent?**

### Row 1

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**% of suppliers by number**

26-50

**% of total procurement spend**

26-50

**Rationale for this coverage**

We engage with our Suppliers about water risks, targets and efficiency on an annual basis. There are numerous regions in SA that have been impacted by drought and water shortages. The full impact of the drought might still be realized and it stands to have a material impact on farmers, retailers and communities alike. Participation by suppliers is voluntary and they are not incentivized to report.

**Impact of the engagement and measures of success**

The type of information requested includes whether suppliers have water targets in place, whether they are facing any water related risk and more information about the water efficiency measures that they have implemented. Suppliers were also required to provide information about any water saving initiatives in place and the manner in which the risk of water shortage is managed. The information is used by Pick n Pay to gauge the potential impact of the drought on the supply chain and to determine whether greater diversification was required for key product categories. The success of the project was determined in terms of the % of suppliers that responded to the request for information and completed the survey.

**Comment**

No additional comments.

## W1.4b

**(W1.4b) Provide details of any other water-related supplier engagement activity.**

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### **Type of engagement**

Innovation & collaboration

### **Details of engagement**

Educate suppliers about water stewardship and collaboration

### **% of suppliers by number**

26-50

### **% of total procurement spend**

26-50

### **Rationale for the coverage of your engagement**

We engage with our strategic suppliers about water management, drought and water scarcity. The engagement covers water savings initiatives as well as strategies for responding to drought and water scarcity. Participation from the suppliers is voluntary and is not incentivized.

### **Impact of the engagement and measures of success**

As part of the beneficial outcomes of the engagement process Pick n Pay used the information to gauge the potential impact of the drought on the supply chain and to determine whether greater diversification was required for key product categories. The success of the project was determined in terms of the % of suppliers that responded to the request for information and completed the survey.

### **Comment**

No additional comments.

## W1.4c

### **(W1.4c) What is your organization's rationale and strategy for prioritizing engagements with customers or other partners in its value chain?**

It is very important for Pick n Pay to engage with different value chain partners about the risks associated with water shortages and drought. During the drought in the Eastern Cape, Pick n Pay launched a consumer and employee water awareness programme aimed at raising customer and staff awareness. The campaign consisted of posters, in-store radio and screens as well as an extensive social media campaign. Customers are a very significant part of our value chain and it was important to educate as many people as possible about the severity of the risk that the drought poses. The success of this campaign was assessed by evaluating social media views, reach and impressions.

## W2. Business impacts

### W2.1

#### **(W2.1) Has your organization experienced any detrimental water-related impacts?**

Yes

### W2.1a

#### **(W2.1a) Describe the water-related detrimental impacts experienced by your organization, your response, and the total financial impact.**

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##### **Country/Area & River basin**

South Africa

Mzimvubu-Tsitsikamma

##### **Type of impact driver & Primary impact driver**

Physical  
Drought

**Primary impact**

Increased operating costs

**Description of impact**

Various regions in South Africa have gone through drought like conditions over the past couple of years, which has had an impact on farmers, retailers and communities alike. This has resulted in increases in the cost of water, which has had a financial impact on the cost of operating our stores, offices and distribution centres. This has been identified as a detrimental primary impact on Pick n Pay's operations. It is expected that there will remain a high risk of water shortage in the near future. In the City of Cape Town, with the implementation of severe water restrictions the cost of water per kiloliter has increased significantly over the past couple of years. As such, the impact of the drought has had a substantive impact on Pick n Pay's operations.

**Primary response**

Adopt water efficiency, water reuse, recycling and conservation practices

**Total financial impact**

2,000,000

**Description of response**

Pick n Pay launched a water awareness and efficiency project in order to reduce the volume of water withdrawals. The project includes the installation of water efficiency devices, online water meters as well as backup water tanks. The total financial impact is a rough estimate based on the % increase of the cost of water. The financial impact will be mitigated to a certain extent due to the improved water efficiency at store level. Total expenditure on water has increased compared to the previous reporting period,

even though total water usage has declined.

## **W2.2**

**(W2.2) In the reporting year, was your organization subject to any fines, enforcement orders, and/or other penalties for water-related regulatory violations?**

No

## **W3. Procedures**

### **W3.3**

**(W3.3) Does your organization undertake a water-related risk assessment?**

Yes, water-related risks are assessed

### **W3.3a**

**(W3.3a) Select the options that best describe your procedures for identifying and assessing water-related risks.**

#### **Direct operations**

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##### **Coverage**

Full

##### **Risk assessment procedure**

Water risks are assessed as a standalone issue

##### **Frequency of assessment**

Annually



**How far into the future are risks considered?**

More than 6 years

**Type of tools and methods used**

Tools on the market

Databases

**Tools and methods used**

WRI Aqueduct

WWF Water Risk Filter

Regional government databases

**Comment**

**Supply chain**

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**Coverage**

Partial

**Risk assessment procedure**

Water risks are assessed as a standalone issue

**Frequency of assessment**

Annually

**How far into the future are risks considered?**

3 to 6 years

**Type of tools and methods used**

Tools on the market

Databases





**Tools and methods used**

- WRI Aqueduct
- WWF Water Risk Filter
- Regional government databases

**Comment**

**Other stages of the value chain**

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**Coverage**

None

**Comment**

**W3.3b**

**(W3.3b) Which of the following contextual issues are considered in your organization’s water-related risk assessments?**

	Relevance & inclusion	Please explain
Water availability at a basin/catchment level	Relevant, always included	Pick n Pay has used the WWF Water risk filter as well as government databases to evaluate this risk. Water risks for Pick n Pay's operations have been assessed using internal company knowledge, which is also used to conduct risk assessments, develop action plans to mitigate or avoid the identified risks. Water availability at basin/catchment level is very important for the operation of Pick n Pay stores as well as the potential impact that water shortages might have on our supply chain. Generally this is considered at Operational and Supply chain levels, but due to the recent droughts in South Africa the potential impact on customers has been included in the analysis.

Water quality at a basin/catchment level	Relevant, sometimes included	Pick n Pay has used the WWF Water risk filter as well as government databases to assist in the evaluation this risk. Water risks for Pick n Pay's operations are assessed using internal company knowledge, which is also used to conduct risk assessments, develop action plans to mitigate or avoid the identified risks. Water quality at basin/catchment level is a risk with the potential to have an impact on our supply chain. Pick n Pay also uses water at stores for cleaning and the preparation of products and therefore quality is an important food safety requirement. From a environmental perspective, it is also important to ensure that quality of water discharges is considered in the risk assessment process.
Stakeholder conflicts concerning water resources at a basin/catchment level	Relevant, sometimes included	Pick n Pay has used the WWF Water risk filter to evaluate this risk. The risk filter includes indicators covering the history of protest, cultural and/or religious importance of water sources, access to drinking water, access to sanitation, and municipal functionality. All these areas are important indicators for evaluation of the potential risk of stakeholder conflicts concerning water resources. This is evaluated on an operational level.
Implications of water on your key commodities/raw materials	Relevant, sometimes included	As a food retailer, water plays a key role in the manufacturing of the products that we sell as well in our broader supply chain. As such it is considered to be a relevant issue for Pick n Pay's business. Pick n Pay is starting to expand the way in which this is included in risk assessments. In the past we have made use of the WWF risk filter as well as the Cape Farm Mapper which was developed by Western Cape Department of Agriculture. Water risks for Pick n Pay's operations are also assessed using internal company knowledge, which is also used to conduct risk assessments, develop action plans to mitigate or avoid the identified risks.
Water-related regulatory frameworks	Relevant, always included	Regulations can pose a risk and have an impact on the way in which water is managed, and as such, regulatory aspects are relevant issues for the company. The WWF water risk filter includes indicators for government strategy, enforcement of legislation, as well as the sophistication and clarity of legal framework. In the context of the recent drought in the Western Cape, Pick n Pay engaged directly with the City of Cape town and the Western Cape Government to understand the potential regulatory implications of the drought on Pick n Pay.
Status of ecosystems and habitats	Relevant, sometimes included	The status of ecosystems, habitats and biodiversity are important to consider in an evaluation of the impact of our operations on the environment. The WWF Water risk filter includes indicators for ecological

		status, freshwater biodiversity and ecosystem vulnerability. The assessment has initially focused on our own operations. This will be extended to our supply chain in the future.
Access to fully-functioning, safely managed WASH services for all employees	Relevant, always included	The WWF water risk filter includes indicators for access to drinking water and access to improved sanitation. The locations of all Pick n Pay stores have been included on the WWF Water risk filter and access to sanitation and drinking water has been evaluated. Access to fully-functioning, safely managed WASH services for all employees is essential for the continued operations of all our facilities.
Other contextual issues, please specify	Not considered	No other issues are included.

### W3.3c

**(W3.3c) Which of the following stakeholders are considered in your organization’s water-related risk assessments?**

	Relevance & inclusion	Please explain
Customers	Relevant, always included	The impact of the recent droughts in South Africa on customers has been included in risk assessments of the past three years. This was at a very high level and we engage with customers about this issue via customer surveys and social media. Retailers are susceptible to significant criticism and brand damage should certain risks not be managed effectively from a customer perspective. This is especially important in the context of the drought that has been affecting large parts of South Africa over the past few years.
Employees	Relevant, always included	Water restrictions due to municipal supply constraints as a result of the recent droughts in South Africa are a significant risk to the operation of our stores. As a result we launched a water awareness and efficiency initiative in order to educate employees about water conservation and to improve water efficiency at stores.
Investors	Relevant, always included	Pick n Pay reports water risks, water usage and water efficiency in our annual Integrated and Sustainability reports. These reports are available to shareholders and investors via our Investor Relations website.
Local communities	Relevant, always included	The impact of water risks on local communities has the potential to have an impact on Pick n Pay. Our stores are located in many of the communities that are vulnerable to the impact of water shortages and drought. Local communities are considered in risk assessments on an ad hoc basis. Local communities are directly engaged

		through our stores that operate in the communities, and through some of our other programmes like the PnP School Club, through which we engage in schools and communities about water awareness.
NGOs	Relevant, sometimes included	Pick n Pay engages with NGOs on a regular basis with regards to both the operational as well as value chain related water risks we are faced with. NGO's are engaged directly in meetings , discussions and workshops.
Other water users at a basin/catchment level	Relevant, sometimes included	Pick n Pay is involved in a number of multi-stakeholder initiatives that are centered on addressing water related risks. During the drought in the Western Cape, Pick n Pay was involved with Western Cape Drought Task Force. The Task Force was established by the National Business Initiative, the City of Cape town government, and the Western Cape provincial government with the objective of fostering cooperation between the public and the private sector in mitigating the negative ramifications of the drought and improving water resilience in the future. The task force included a number of different stakeholders and other water users at a local level (Businesses, commercial property owners etc.).
Regulators	Relevant, sometimes included	Pick n Pay is involved in a number of multi-stakeholder initiatives that are centered on addressing water related risks. During the drought in the Western Cape, Pick n Pay was involved with Western Cape Drought Task Force. The Task Force was established by the National Business Initiative, the City of Cape town government, and the Western Cape provincial government with the objective of fostering cooperation between the public and the private sector in mitigating the negative ramifications of the drought and improving water resilience in the future.
River basin management authorities	Relevant, sometimes included	Pick n Pay is involved in a number of multi-stakeholder initiatives that are centered on addressing water related risks. During the drought in the Western Cape, Pick n Pay was involved with Western Cape Drought Task Force. The Task Force was established by the National Business Initiative, the City of Cape town government, and the Western Cape provincial government with the objective of fostering cooperation between the public and the private sector in mitigating the negative ramifications of the drought and improving water resilience in the future.
Statutory special interest groups at a local level	Relevant, sometimes included	Pick n Pay is involved in a number of multi-stakeholder initiatives that are centered on addressing water related risks. During the drought in the Western Cape, Pick n Pay was involved with Western Cape Drought Task Force. The Task Force was established by the National Business Initiative, the City of Cape town government, and the Western Cape provincial government with the objective of fostering cooperation between the public and

		the private sector in mitigating the negative ramifications of the drought and improving water resilience in the future. A variety of stakeholders and special interest groups are represented in this forum.
Suppliers	Relevant, always included	Pick n Pay uses the WWF Water risk filter as well as government databases to evaluate this risk. Water availability at basin/catchment level is very important for the operation of Pick n Pay stores as well as the potential impact that water shortages might have on our supply chain. Generally this is considered at a Operational and Supply chain level, but due to the drought in the Western Cape the potential impact on customers has been included in the analysis. Suppliers are engaged with in direct meetings and through surveys and questionnaires.
Water utilities at a local level	Relevant, sometimes included	Pick n Pay is involved in a number of multi-stakeholder initiatives that are centered on addressing water related risks. During the drought in the Western Cape, Pick n Pay was involved with Western Cape Drought Task Force. The Task Force was established by the National Business Initiative, the City of Cape town government, and the Western Cape provincial government with the objective of fostering cooperation between the public and the private sector in mitigating the negative ramifications of the drought and improving water resilience in the future. A variety of stakeholders and special interest groups are represented in this forum.
Other stakeholder, please specify	Relevant, sometimes included	Other stakeholders are included on an ad hoc basis.

### W3.3d

**(W3.3d) Describe your organization’s process for identifying, assessing, and responding to water-related risks within your direct operations and other stages of your value chain.**

Pick n Pay has made use of the WWF Water risk filter as well as Governmental databases for identifying, assessing and responding to water-related risks. The rationale for selecting these tools is that these two tools provide adequate means with which to assess water risks for Pick n Pay, where water is a very small but critical aspect of the overall business. The WWF-DEG Water Risk Filter has been selected because it is a practical online questionnaire that not only identifies water risk in supply chains and investment portfolios, but also provides practical steps to mitigate risk. The WWF-DEG Water Risk Filter is used in conjunction with internal company knowledge to provide company specific insights and guidance on risk mitigation. In terms of governmental databases, the primary tool used is the Cape Farm Mapper, which was developed by the Western Cape Department of

Agriculture. Any risks identified are reported in the quarterly Sustainability steering committee meetings which is attended to by the General Manager of Sustainability, the CEO, Director of Transformation, and the Director of Strategy and Corporate Affairs.

## W4. Risks and opportunities

### W4.1

**(W4.1) Have you identified any inherent water-related risks with the potential to have a substantive financial or strategic impact on your business?**

Yes, both in direct operations and the rest of our value chain

### W4.1a

**(W4.1a) How does your organization define substantive financial or strategic impact on your business?**

Southern Africa is a water scarce area and our business depends on the supply of agricultural products which are water intensive to produce. Water scarcity is already affecting our suppliers as are quality risks. Should our suppliers fail to manage these risks it would have a substantive impact on the availability, quality and price of products. Example of Substantive impact: Our customers would not necessarily be prepared to pay these higher prices and we would lose significant sales in the most water dependent areas of our business.

Evaluating the potential substantive/strategic financial impact is done on a case by case basis from a quantitative and/or qualitative perspective. A substantive change in the group is defined as a store closure for one week. The closure of a large store will result in the loss of approximately R8m per week in sales turnover. Store closure is the metric used to define substantive change, which undermines Pick n Pays' entire business. This definition applies to direct operations. Example of substantive impact considered: If a distribution centre is negatively impacted by the lack of fresh water, this will have a knock-on effect on the operations of the Group's business. The substantive change to the distribution centres applies to direct operations.

With regards to customer related and reputation risks, anything that has the potential to affect the Pick n Pay brand is considered as substantive and material. There are a variety of tools and metrics used to gauge customer perception around certain issues. Pick n Pay has a team that focuses specifically on collecting and developing brand perception via online and face to face surveys. The metrics used will depend on the specific issue under consideration.



### W4.1b

**(W4.1b) What is the total number of facilities exposed to water risks with the potential to have a substantive financial or strategic impact on your business, and what proportion of your company-wide facilities does this represent?**

	<b>Total number of facilities exposed to water risk</b>	<b>% company-wide facilities this represents</b>	<b>Comment</b>
Row 1	2	1-25	Some of our operations in Eastern Cape are exposed to water related risks. The stores listed serves as an example of our stores exposed to water related risks.

### W4.1c

**(W4.1c) By river basin, what is the number and proportion of facilities exposed to water risks that could have a substantive financial or strategic impact on your business, and what is the potential business impact associated with those facilities?**

**Country/Area & River basin**

South Africa  
Mzimvubu-Tsitsikamma

**Number of facilities exposed to water risk**

2

**% company-wide facilities this represents**

Less than 1%

**% company's total global revenue that could be affected**

Less than 1%

## Comment

### W4.2

**(W4.2) Provide details of identified risks in your direct operations with the potential to have a substantive financial or strategic impact on your business, and your response to those risks.**

---

#### **Country/Area & River basin**

South Africa  
Mzimvubu-Tsitsikamma

#### **Type of risk & Primary risk driver**

Physical  
Increased water scarcity

#### **Primary potential impact**

Disruption to sales

#### **Company-specific description**

Due to the recent droughts and the risk of the drought in the future, Pick n Pay is vulnerable to disruptions in water supply to our operations, which stands to have a material impact on the functioning of our stores. Without access to adequate water supply, our bakeries, butcheries and delis are unable to function adequately which may result in a loss of sales. In order to mitigate this risk, we have installing water efficiency devices and online water metering nationally and back-up water tanks at some of our Eastern Cape stores. These installations have an in impact on the total capital expenditure on the development of new stores.

#### **Timeframe**



1-3 years

**Magnitude of potential impact**

Medium-high

**Likelihood**

Very likely

**Are you able to provide a potential financial impact figure?**

Yes, an estimated range

**Potential financial impact figure (currency)**

**Potential financial impact figure - minimum (currency)**

2,000,000

**Potential financial impact figure - maximum (currency)**

5,000,000

**Explanation of financial impact**

It is difficult to accurately calculate the potential financial implication on a disruption of sales, but if 5% of our bakery sales are in high risk areas and are affected it has the potential to negatively impact sales between R2m and R5m per year.

**Primary response to risk**

Increase capital expenditure

**Description of response**

In order to mitigate this risk, we have installed online water meters nationally and back-up water tanks at some stores. The installation of back up water supply as well as water efficiency devices are part of the specifications of new developments, which has an impact on the total capital expenditure on the development of new stores.

**Cost of response**

3,000,000

**Explanation of cost of response**

The potential cost of response is a rough indication of the once-off cost of installation of water efficiency devices and online water meters at our operations.

**W4.2a**

**(W4.2a) Provide details of risks identified within your value chain (beyond direct operations) with the potential to have a substantive financial or strategic impact on your business, and your response to those risks.**

---

**Country/Area & River basin**

South Africa  
Mzimvubu-Tsitsikamma

**Stage of value chain**

Supply chain

**Type of risk & Primary risk driver**

Physical  
Drought

**Primary potential impact**

Disruption to sales due to value chain disrruption

**Company-specific description**

Of all continents, Africa stands to be impacted most by climate change. In many areas rainfall has dropped already and the average temperature has risen by around 0.5°C in the latter half of the twentieth century. It is expected that climate change will have an impact on manufacturers and agricultural business in



South Africa over the short to long term. It is difficult to quantify what the potential financial impact will be on the company. South Africa is a water scarce country and water security is an increasing social and business risk. This has been illustrated by the recent drought that has had a severe impact on farmers and communities throughout South Africa. Changes in precipitation have already had a tangible effect on our supply chain. An estimated 30% of our fresh produce suppliers have been affected by irregular weather patterns. As has been illustrated by the recent drought, increased frequency of drought conditions will be a significant risk to the Pick n Pay supply chain.

**Timeframe**

1-3 years

**Magnitude of potential impact**

Medium-high

**Likelihood**

Very likely

**Are you able to provide a potential financial impact figure?**

Yes, a single figure estimate

**Potential financial impact figure (currency)**

10,000,000

**Potential financial impact figure - minimum (currency)**

**Potential financial impact figure - maximum (currency)**

**Explanation of financial impact**

It is very difficult to do an accurate estimate of the potential financial impact on the business. Changes in precipitation extremes and drought will cause struggles for PnPs suppliers. Suppliers may be strained by unpredictable harvest patterns and may lose their ability to produce and deliver to Pick n Pay. As a consequence, we may lose sales in specific product categories or need to rely on imports. Loss of sales implications can cost Pick n Pay up to R10 million yearly if not managed properly.

**Primary response to risk**

Upstream  
Increase supplier diversification

**Description of response**

In order to manage this type of risk better Pick n Pay has built resilience into its supply chain by evaluating its suppliers in terms of risk and by using multiple suppliers in high risk categories. The Ackerman Pick n Pay Foundation has a programme for establishing and supporting small agricultural projects for community food production. This programme includes water conservation and management training and it involves the installation of water tanks and boreholes. The programme has already been rolled out to more than 5000 small scale agricultural projects costing Pick n Pay more than R1 million. We also have a dedicated programme to assist small suppliers with their compliance, which is a substantial challenge for small businesses that includes water and soil testing, labelling, traceability journals and record keeping.

**Cost of response**

5,000,000

**Explanation of cost of response**

Building resilience into the supply chain is part of good supply chain management and it is difficult to accurately measure the potential financial cost for this specific case.

The farmer mentoring programme that Pick n Pay operates costs an several millions to operate on an annual basis.

## W4.3

**(W4.3) Have you identified any water-related opportunities with the potential to have a substantive financial or strategic impact on your business?**

Yes, we have identified opportunities, and some/all are being realized

## W4.3a

**(W4.3a) Provide details of opportunities currently being realized that could have a substantive financial or strategic impact on your business.**

---

**Type of opportunity**

Efficiency

**Primary water-related opportunity**

Cost savings

**Company-specific description & strategy to realize opportunity**

We have started installing online water meters to identify and tackle leaks early and to identify any areas where we are being incorrectly billed by the landlord or the municipality. This is considered to be a strategic opportunity for the company. Accurately accounting for the water consumption at store level should enable us to achieve operational cost reductions.

**Estimated timeframe for realization**

1 to 3 years

**Magnitude of potential financial impact**

Medium

**Are you able to provide a potential financial impact figure?**

Yes, a single figure estimate

**Potential financial impact figure (currency)**

1,000,000

**Potential financial impact figure – minimum (currency)**

**Potential financial impact figure – maximum (currency)**

**Explanation of financial impact**

Accurately accounting for the water consumption at store level should enable us to achieve operational cost reductions. The potential financial impact is an estimation based on improved water efficiency, tracking and reduced water leakages at store level.

## W5. Facility-level water accounting

### W5.1

**(W5.1) For each facility referenced in W4.1c, provide coordinates, water accounting data, and a comparison with the previous reporting year.**

---

**Facility reference number**

Facility 1

**Facility name (optional)**

Facility 1

**Country/Area & River basin**

South Africa

Mzimvubu-Tsitsikamma



**Latitude**

0

**Longitude**

0

**Located in area with water stress**

Yes

**Total water withdrawals at this facility (megaliters/year)**

1.85

**Comparison of total withdrawals with previous reporting year**

Lower

**Withdrawals from fresh surface water, including rainwater, water from wetlands, rivers and lakes**

0

**Withdrawals from brackish surface water/seawater**

0

**Withdrawals from groundwater - renewable**

0

**Withdrawals from groundwater - non-renewable**

0

**Withdrawals from produced/entrained water**

0

**Withdrawals from third party sources**

1.854



**Total water discharges at this facility (megaliters/year)**

1.7

**Comparison of total discharges with previous reporting year**

Lower

**Discharges to fresh surface water**

0

**Discharges to brackish surface water/seawater**

0

**Discharges to groundwater**

0

**Discharges to third party destinations**

1.704

**Total water consumption at this facility (megaliters/year)**

0.15

**Comparison of total consumption with previous reporting year**

Lower

**Please explain**

Water withdrawals and discharges decreased compared to the previous reporting period

---

**Facility reference number**

Facility 2

**Facility name (optional)**





Facility 2

**Country/Area & River basin**

South Africa

Mzimvubu-Tsitsikamma

**Latitude**

0

**Longitude**

0

**Located in area with water stress**

Yes

**Total water withdrawals at this facility (megaliters/year)**

1.41

**Comparison of total withdrawals with previous reporting year**

Lower

**Withdrawals from fresh surface water, including rainwater, water from wetlands, rivers and lakes**

0

**Withdrawals from brackish surface water/seawater**

0

**Withdrawals from groundwater - renewable**

0

**Withdrawals from groundwater - non-renewable**

0



**Withdrawals from produced/entrained water**

0

**Withdrawals from third party sources**

1.419

**Total water discharges at this facility (megaliters/year)**

0.26

**Comparison of total discharges with previous reporting year**

Lower

**Discharges to fresh surface water**

0

**Discharges to brackish surface water/seawater**

0

**Discharges to groundwater**

0

**Discharges to third party destinations**

0.267

**Total water consumption at this facility (megaliters/year)**

1.15

**Comparison of total consumption with previous reporting year**

Higher

**Please explain**

Water withdrawals and discharges decreased compared to the previous reporting period, but consumption increased.



## W5.1a

**(W5.1a) For the facilities referenced in W5.1, what proportion of water accounting data has been externally verified?**

### Water withdrawals – total volumes

---

**% verified**

Not verified

### Water withdrawals – volume by source

---

**% verified**

Not verified

### Water withdrawals – quality

---

**% verified**

Not verified

### Water discharges – total volumes

---

**% verified**

Not verified

### Water discharges – volume by destination

---

**% verified**

Not verified

### Water discharges – volume by treatment method

---

**% verified**



Not verified

**Water discharge quality – quality by standard effluent parameters**

---

**% verified**

Not verified

**Water discharge quality – temperature**

---

**% verified**

Not verified

**Water consumption – total volume**

---

**% verified**

Not verified

**Water recycled/reused**

---

**% verified**

Not verified

## **W6. Governance**

### **W6.1**

**(W6.1) Does your organization have a water policy?**

Yes, we have a documented water policy, but it is not publicly available

## W6.1a

**(W6.1a) Select the options that best describe the scope and content of your water policy.**

	Scope	Content	Please explain
Row 1	Company-wide	<ul style="list-style-type: none"> <li>Description of business dependency on water</li> <li>Description of business impact on water</li> <li>Reference to international standards and widely-recognized water initiatives</li> <li>Company water targets and goals</li> <li>Commitment to align with public policy initiatives, such as the SDGs</li> <li>Commitments beyond regulatory compliance</li> <li>Commitment to water-related innovation</li> <li>Commitment to stakeholder awareness and education</li> <li>Commitment to water stewardship and/or collective action</li> <li>Commitment to safely managed Water, Sanitation and Hygiene (WASH) in the workplace</li> <li>Acknowledgement of the human right to water and sanitation</li> </ul>	<p>Pick n Pay internal water policy includes a description of our impact and dependency on water, as well as acknowledgement of the human right of access to safe and clean drinking water and sanitation. The policy also includes our commitment to water efficiency and responsible use of water across our operations as well as continuous engagement throughout our value chain. A rationale for the company-wide scope of Pick n Pay's water policy: this allows for the water policy to be implemented and managed in holistic and standardised manner. The policy also includes our goals and commitments, including the target to reduce water withdrawals by 30% by 2023. Also includes the commitment to raise awareness about water issues and the connection between water and other environmental problems like climate change.</p>

		Recognition of environmental linkages, for example, due to climate change	
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## W6.2

**(W6.2) Is there board level oversight of water-related issues within your organization?**

Yes

## W6.2a

**(W6.2a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for water-related issues.**

Position of individual	Please explain
Director on board	The Director of Transformation has board level responsibility for Corporate Social Responsibility, which includes sustainability issues such as water. The Transformation Director is involved in all sustainability related decision making, for example the decision to roll out the Water Awareness and Efficiency project during the drought in the Western Cape.

## W6.2b

**(W6.2b) Provide further details on the board's oversight of water-related issues.**

	Frequency that water-related issues are a scheduled agenda item	Governance mechanisms into which water-related issues are integrated	Please explain
Row 1	Scheduled - some meetings	Monitoring implementation and performance	Water related issues are discussed as matters arise. Water is discussed in the Sustainability steering committee, which includes the Transformation Director, the CEO, Chairman,

		<p>Reviewing and guiding business plans</p> <p>Reviewing and guiding major plans of action</p> <p>Reviewing and guiding strategy</p> <p>Reviewing and guiding corporate responsibility strategy</p> <p>Reviewing innovation/R&amp;D priorities</p>	<p>Corporate affairs and strategy director as well as the General manager of sustainability. Water issues are also discussed on an ad hoc basis in the board level ethics committee meetings.</p> <p>The board is therefore equipped to oversee water-related issues through various governance mechanisms. For example, the board has access to the information it requires to make well-informed decision on how to move forward regarding water-related issues.</p> <p>Ongoing monitoring assists the board in managing water-related issues and is assisted in such activities by the application of other governance mechanisms. For example, the board is tasked with overseeing major capital expenditures. All of these mechanisms contribute to the board's oversight of water issues within Pick n Pay.</p>
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### W6.3

**(W6.3) Provide the highest management-level position(s) or committee(s) with responsibility for water-related issues (do not include the names of individuals).**

**Name of the position(s) and/or committee(s)**

Other C-Suite Officer, please specify  
Director of Transformation

**Responsibility**

Both assessing and managing water-related risks and opportunities

**Frequency of reporting to the board on water-related issues**

Quarterly

**Please explain**



The Executive Director of Transformation holds board level responsibility for sustainability. The Transformation director is responsible for Corporate Social Responsibility (CSR) in Pick n Pay and this includes environmental, sustainability and water related projects and initiatives. The General Manager (GM) of Sustainability reports directly to the Transformation Director and the Sustainability team reports directly to the GM of Sustainability. The sustainability team reports to the Transformation director on a monthly basis. This reporting includes progress on climate related projects such as energy efficiency, renewable energy generation and food waste.

Pick n Pay also has a Sustainability Steering committee which consists of the CEO, Chairman, Transformation Director, Director of Corporate Affairs and Strategy and General Manager of Sustainability. The committee meets quarterly in order to review progress in the implementation of projects.

## W6.4

**(W6.4) Do you provide incentives to C-suite employees or board members for the management of water-related issues?**

	Provide incentives for management of water-related issues	Comment
Row 1	No, not currently but we plan to introduce them in the next two years	

## W6.5

**(W6.5) Do you engage in activities that could either directly or indirectly influence public policy on water through any of the following?**

- Yes, direct engagement with policy makers
- Yes, trade associations

## W6.5a

**(W6.5a) What processes do you have in place to ensure that all of your direct and indirect activities seeking to influence policy are consistent with your water policy/water commitments?**

Our sustainability steering committee meets on a quarterly basis and reviews activities/engagements that influence policy and checks their alignment to overall strategy. Any changes to our direct and indirect activities are included in planning sessions. The company members who engage with policy





makers are employees of Pick n Pay who report directly to the executive committee and/or members of the board. These employees are thus fully aware of the climate change and water strategies of the Pick and Pay and are directly involved in the company's position of the various related policies.

If any inconsistencies between activities taken and Pick n Pay's water policies/commitments are detected, the information is communicated to heads of departments and Board level, depending on the level of inconsistency. The inconsistencies are assessed on a case-by-case basis and remedial actions are taken where required.

## W6.6

**(W6.6) Did your organization include information about its response to water-related risks in its most recent mainstream financial report?**

Yes (you may attach the report - this is optional)

## W7. Business strategy

### W7.1

**(W7.1) Are water-related issues integrated into any aspects of your long-term strategic business plan, and if so how?**

	Are water-related issues integrated?	Long-term time horizon (years)	Please explain
Long-term business objectives	Yes, water-related issues are integrated	5-10	Pick n Pay formulated a strategic, three-stage plan in 2013. Pick n Pay recognised that a considered and balanced approach is required for long term sustainable growth. One of the key pillars of this plan is achieving higher levels of operational efficiency and lower costs, which includes a key focus on responsible water usage and efficiency.

Strategy for achieving long-term objectives	Yes, water-related issues are integrated	5-10	Pick n Pay formulated a strategic, three-stage plan in 2013. Pick n Pay recognised that a considered and balanced approach is required for long term sustainable growth. One of the key pillars of this plan is achieving higher levels of operational efficiency and lower costs, which includes a key focus on responsible water usage and efficiency. Reducing water usage and thereby reducing operational costs is an important part of achieving long term strategic objectives.
Financial planning	Yes, water-related issues are integrated	5-10	Pick n Pay formulated a strategic, three-stage plan in 2013. Pick n Pay recognised that a considered and balanced approach is required for long term sustainable growth. One of the key pillars of this plan is achieving higher levels of operational efficiency and lower costs, which includes a key focus on responsible water usage and efficiency. The impact of increased costs associated with water withdrawals has been incorporated into the budgeting and financial planning process.

## W7.2

**(W7.2) What is the trend in your organization’s water-related capital expenditure (CAPEX) and operating expenditure (OPEX) for the reporting year, and the anticipated trend for the next reporting year?**

Row 1

**Water-related CAPEX (+/- % change)**

0

**Anticipated forward trend for CAPEX (+/- % change)**

0

**Water-related OPEX (+/- % change)**

0

**Anticipated forward trend for OPEX (+/- % change)**

0



**Please explain**

No additional comments

**W7.3**

**(W7.3) Does your organization use climate-related scenario analysis to inform its business strategy?**

	Use of climate-related scenario analysis	Comment
Row 1	No, but we anticipate doing so within the next two years	

**W7.4**

**(W7.4) Does your company use an internal price on water?**

Row 1

**Does your company use an internal price on water?**

No, but we are currently exploring water valuation practices

**Please explain**

Pick n Pay does not currently use an internal price for water. Water is a small portion of the business compared to other aspects, and therefore applying an internal price on water (other than prices related to water tariffs) is not expected to provide material benefits for the company.

**W8. Targets**

**W8.1**

**(W8.1) Describe your approach to setting and monitoring water-related targets and/or goals.**

	Levels for targets and/or goals	Monitoring at corporate level	Approach to setting and monitoring targets and/or goals
Row 1	Company-wide targets and goals Site/facility specific targets and/or goals Basin specific targets and/or goals	Targets are monitored at the corporate level Goals are monitored at the corporate level	We have company-wide targets in place. Site level regional water targets are set based on legislative requirements. These are monitored on a regional level. We have qualitative goals to increase engagement with our supply chain with regards to water stewardship. Operational targets are set on a regional basis, dependent on the regional water related risks as well as the historical performance of sites in specific regions. These targets might, for example, be related to legislative requirements, as in the Western Cape during the recent drought companies were required to set and work towards water targets and reductions. Pick n Pay is also committed to work towards the UN Sustainable Development Goals, which is a key motivation for expanding our water related targets and initiatives. In terms of tracking towards targets, Pick n Pay has implemented Online Water metering at the majority of our operations, with plans in place for further expansion. This allows for accurate tracking of water usage and performance against targets.

## W8.1a

**(W8.1a) Provide details of your water targets that are monitored at the corporate level, and the progress made.**

**Target reference number**

Target 1

**Category of target**

Water withdrawals

**Level**

Company-wide

**Primary motivation**

Reduced environmental impact



**Description of target**

Pick n Pay has set a target to reduce total water withdrawals by 30% by 2023. The main objective of the target is to reduce our environmental impact and increase water security, especially in the context of the drought that has been affecting South Africa. We have made significant progress toward meeting this target over the past year. This is primarily due to our water efficiency and awareness project that was kicked off during the reporting period.

**Quantitative metric**

% reduction in total water withdrawals

**Baseline year**

2017

**Start year**

2018

**Target year**

2023

**% of target achieved**

43

**Please explain**

We have made progress toward meeting this target over the past year. This is primarily due to our water efficiency and awareness project that was kicked off during the reporting period. Should we continue making significant progress, the target will be restated.

**W8.1b**

**(W8.1b) Provide details of your water goal(s) that are monitored at the corporate level and the progress made.**

---

**Goal**



Engagement with suppliers to help them improve water stewardship

**Level**

Basin level

**Motivation**

Risk mitigation

**Description of goal**

Pick n Pay embarked on a water efficiency and awareness project through the course of the reporting period in order to improve water security. The goal is important to Pick n Pay, as it allows us to expand our engagement with our suppliers in order to gauge the potential risk that water shortages pose to our supply chain. The goal is implemented by measuring the % response rate of suppliers to the survey that was sent out.

**Baseline year**

2020

**Start year**

2020

**End year**

2021

**Progress**

This was a qualitative goal aimed at increasing our engagement with our supply chain with regards to water stewardship. It is expected that this will be expanded in the future. The threshold and indicators of success was measured in terms of the % response rate of suppliers to the survey that was sent out. The project gave us a good idea of the preparedness of some of our fresh produce suppliers to respond to water risks. There has been positive progress over the past year towards the achievement of this goal.



## W9. Verification

### W9.1

**(W9.1) Do you verify any other water information reported in your CDP disclosure (not already covered by W5.1a)?**

No, we do not currently verify any other water information reported in our CDP disclosure

## W10. Sign off

### W-FI

**(W-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.**

No Additional information

### W10.1

**(W10.1) Provide details for the person that has signed off (approved) your CDP water response.**

	Job title	Corresponding job category
Row 1	Director of Transformation	Director on board

### W10.2

**(W10.2) Please indicate whether your organization agrees for CDP to transfer your publicly disclosed data on your impact and risk response strategies to the CEO Water Mandate's Water Action Hub [applies only to W2.1a (response to impacts), W4.2 and W4.2a (response to risks)].**

Yes



## Submit your response

**In which language are you submitting your response?**

English

**Please confirm how your response should be handled by CDP**

	I am submitting to	Public or Non-Public Submission
I am submitting my response	Investors	Public

**Please confirm below**

I have read and accept the applicable Terms